

Customer Success Story

A German District Office Modernizes Secure Access to Information with Dashjoin



Public Sector AI — Without Compromising Data Privacy

A German district office needed to provide employees with fast, reliable access to information spread across many disconnected systems—while fully complying with strict German data protection requirements.

Using **Dashjoin**, the organization created a secure, AI-powered information platform that connects structured and unstructured data while keeping all data processing on-premise.

The Challenge

Government employees were spending valuable time searching for information across multiple systems.

Key challenges included:

- Multiple structured databases and unstructured document repositories
 - Information scattered across departmental silos
 - Difficult and time-consuming searches
 - Strict compliance with German GDPR and public-sector security regulations
 - Need to prevent unauthorized access to sensitive information
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The Solution

Dashjoin was implemented as the **central data and AI platform**.

Secure Data Integration

Connect existing databases, file systems and document repositories without replacing existing applications.

AI Knowledge Bases (RAG)

Department-specific knowledge bases allow employees to ask natural language questions and receive accurate, source-backed answers from internal documents.

Natural Language Database Access

Using **Model Context Protocol (MCP)**, users can query structured databases in plain German instead of writing SQL or navigating complex applications.

Enterprise Security

- Role-based access control
- Existing permissions automatically enforced
- Authentication via Active Directory
- Department-specific visibility

100% On-Premise AI

Open-source Large Language Models run entirely within the district office's infrastructure—ensuring sensitive government data never leaves the organization.

Results

- ✓ Faster access to critical information
 - ✓ One central platform instead of disconnected systems
 - ✓ AI assistants that respect existing permissions
 - ✓ GDPR-compliant and fully on-premise deployment
 - ✓ Reduced training effort through natural language interaction
 - ✓ Future-ready architecture for additional AI use cases
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Why Dashjoin?

Dashjoin combines **data integration**, **enterprise security**, and **private AI** into a single platform.

Instead of moving data into yet another system, Dashjoin securely connects existing information sources, making them instantly searchable and AI-enabled while preserving existing permissions and complying with German data protection regulations.

Transform fragmented information into trusted knowledge—with AI that stays under your control.